Steps to Request Installation of "Above Core" software through the OCIO-CEC's DWP

Double-Click the OCIO Help Icon on your desktop

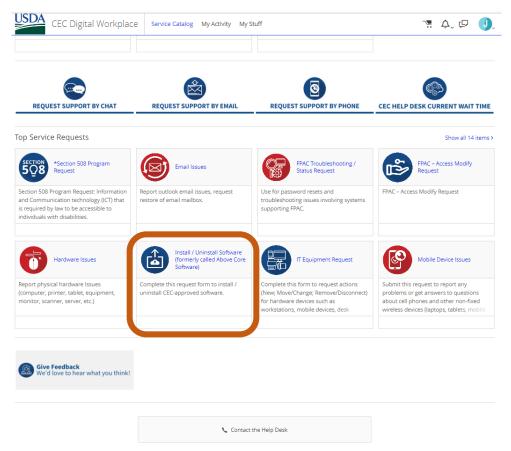


Click Online Help

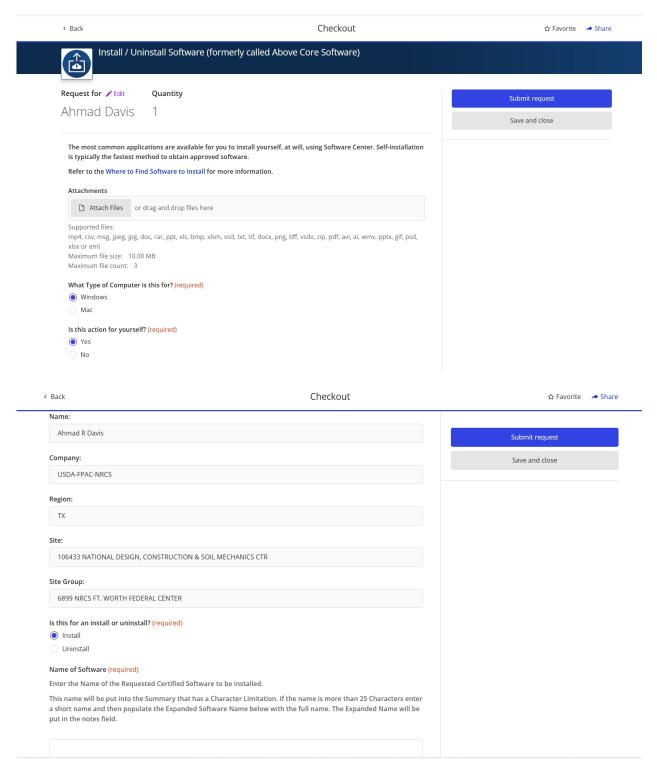


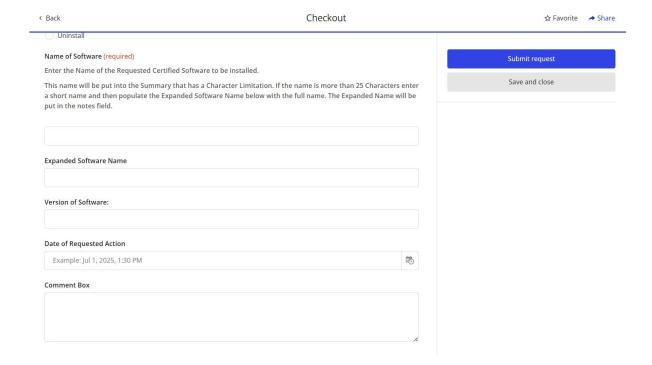
You'll be signed in through the single sign-on eAuth process to the CEC Digital Workplace home page...

Scroll down to the "Top Service Requests" section and Click "Install/Uninstall Software..."



<u>Select</u> the appropriate action/install options (for yourself, install), and <u>choose</u> either "Yes" or "No" for "Do you need Agency Specific Software". Click the "Name of Software" "Select" dropdown, and in the "Filter:" header, start typing the name of the software (.e.g. "Autodesk", "HEC-HMS", "MAGNET", etc.). You'll have to experiment with the "Yes/No" selection and names to possibly find what you're looking for. If what you're looking for doesn't populate, leave the agency-specific option set to "No", and enter/select "Other" for the name of the software.





Populate the Software name, version, date, etc. as shown here (this example is for MAGNET Tools). You will most likely be using a Virtual Private Network (VPN) so select No for Virtual Machine/Desktop. If you've already downloaded the installation zip package(s) to your computer, note that in the comments, as well. Enter the CRQ #(s) if known (can be found by searching the CEC-OCIO ITR Software SharePoint):

